Aetna Supplemental Health Plans

Manage your plans anytime, anywhere

Ready to file a claim?

Visit the My Aetna Supplemental app, or scan here to visit

MyAetnaSupplemental.com

- Submit and track claims
- · Sign up for direct deposit
- Contact us by email or through our chat function



Want to learn about the plans?

Scan here to visit the Inova supplemental health microsite, or go to:

https://www.aetnaresource.com/n/Inova_SuppHealth

- Watch a short video to see how the plans work
- Discover how easy it is to file claims



Health screening benefit

Your Aetna Accident Plan pays a cash benefit of \$50 and the Aenta Critical Illness Plan pays \$75 once a year per member when you get a covered preventive health screening. That means you can collect up to \$125 per member per plan year when enrolled in both plans. See your plan summary for a complete list of covered tests.

Your Aetna Supplemental Plans



Aetna Accident Plan

Pays you cash benefits for treatment of a covered accidental injury.



Aetna Critical Illness Plan

Pays you cash benefits for a diagnosis of a covered condition like a heart attack, stroke or cancer.



Aetna Hospital Indemnity Plan

Pays you cash benefits if you have a covered hospital stay, including the delivery of a baby. Remember, Inova pays the premium for the Basic Hospital Indemnity plan if you enrolled in the high deductible major medical plan.

If you're not a member yet

You can only enroll in coverage during annual enrollment unless you have a qualifying life event or are a new hire.



Want to know more?

Visit your enrollment website for more information. Call Member Services at **1-800-607-3366 (TTY: 711)** if you have questions about the plans. We're here to help.

Plans are underwritten by Aetna Life Insurance Company (Aetna). Not all services are covered. See plan documents for a complete description of benefits, exclusions and limitations of coverage. Plan features and availability may vary by location and are subject to change. Refer to **Aetna.com** for more information about Aetna plans.

Policy forms issued in Idaho include: GR-96842, AL HPOL-VOL Acc01, GR-96844, GR-96172, AL VOL HPOL-Hosp 01





Non-Discrimination Notice

Aetna complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently based on their race, color, national origin, sex, age, or disability.

Aetna provides free aids/services to people with disabilities and to people who need language assistance. If you need a qualified interpreter, written information in other formats, translation or other services, call 1-888-772-9682.

If you believe we have failed to provide these services or otherwise discriminated based on a protected class noted above, you can also file a grievance with the Civil Rights Coordinator by contacting:

Civil Rights Coordinator, P.O. Box 14462, Lexington, KY 40512

1-800-648-7817, TTY: 711, Fax: 859-425-3379, CRCoordinator@aetna.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 1-800-368-1019, 800-537-7697 (TDD).

Availability of Language Assistance Services

TTY: 711

For language assistance in your language call 1-888-772-9682 at no cost. (English)

Para obtener asistencia lingüística en su idioma, llame sin cargo al 1-888-772-9682. (Spanish)

欲取得以您的語言提供的語言協助,請撥打1-888-772-9682,無需付費。(Chinese)

Pour une assistance linguistique dans votre langue, appeler le 1-888-772-9682 sans frais. (French)

Para sa tulong sa inyong wika, tumawag sa 1-888-772-9682 nang walang bayad. (Tagalog)

Hilfe oder Informationen in deutscher Sprache erhalten Sie kostenlos unter der Nummer 1-888-772-9682. (German)

للمساعدة اللغوية بلغتك الرجاء الاتصال على الرقم المجاني 9682-772-888-1. (Arabic)

Pou jwenn asistans nan lang pa w, rele nimewo 1-888-772-9682 gratis. (French Creole)

Per ricevere assistenza nella sua lingua, può chiamare gratuitamente il numero 1-888-772-9682. (Italian)

日本語で援助をご希望の方は 1-888-772-9682 (フリーダイアル) までお電話ください。(Japanese)

본인의 언어로 통역 서비스를 받고 싶으시면 비용 부담 없이 1-888-772-9682번으로 전화해 주십시오. (Korean)

براي راهنمايي به زبان شما با شماره 9682-772-888-1 بدون هيچ هزينه اي تماس بگيريد. (Persian)

Aby uzyskać pomoc w swoim języku, zadzwoń bezpłatnie pod numer 1-888-772-9682. (Polish)

Para obter assistência no seu idioma, ligue gratuitamente para o 1-888-772-9682. (Portuguese)

Чтобы получить помощь с переводом на ваш язык, позвоните по бесплатному номеру 1-888-772-9682. (Russian)

Để được hỗ trợ ngôn ngữ bằng ngôn ngữ của bạn, hãy gọi miễn phí đến số 1-888-772-9682. (Vietnamese)

57.03.337.1A-V4 (05/17) NonDiscrimAV